

Contacts within CCEA

**GCSE and GCE
Examinations**

2021/22

Please consult the list below to identify the most appropriate person in CCEA to deal with your query.

Query	Contact	Telephone	e-mail
Publications	Distribution Team	(028) 9026 1228	cceadistribution@ccea.org.uk
Requests for copies of materials, including:			
Syllabuses/specifications	Paul Campbell or Stephen Cassells	(028) 9026 1228	pcampbell@ccea.org.uk
Notes for guidance		(028) 9026 1242	scassells@ccea.org.uk
Exemplar materials			
Past papers			
Administration			
Entries	Bronagh Campbell	(028) 9026 1232	entries@ccea.org.uk
Access Arrangements/ Special Consideration	Shauna Higgins/ Joann Foster	(028) 9026 1293	shiggins@ccea.org.uk jfoster@ccea.org.uk
Moderation	Gary Black/ Kathryn Kealey	(028) 9026 1224 (028) 9026 1236	gblack@ccea.org.uk kkealey@ccea.org.uk
Invigilation	Elizabeth Hood	(028) 9026 1243	ehood@ccea.org.uk
Timetable Variations	Jennifer Bradley	(028) 9026 1232	entries@ccea.org.uk
Delivery of Question Papers	Paul O'Lynn	(028) 9026 1273	polynn@ccea.org.uk
Delivery of examination and invigilation stationery	Paul Campbell	(028) 9026 1228	pcampbell@ccea.org.uk
Collection of scripts GCE & GCSE	Sam Orr	(028) 9026 1456	parcelforce@ccea.org.uk
Queries with scripts	Orla Kirk	(028) 9026 1268	okirk@ccea.org.uk
Issue of results	Christine Nolan	(028) 9026 1262	results@ccea.org.uk
Reviews of Results/Access to scripts	Ruth Blair	(028) 9026 1451	rblair@ccea.org.uk
Appeals	Julie McGovern	(028) 9026 1270	appealsmanager@ccea.org.uk
Issue of certificates	Christine Nolan	(028) 9026 1262	results@ccea.org.uk
Results registry (past results service)	Amanda Nash	((028) 9026 1460	results@ccea.org.uk
Urgent Request for Exam Papers	Paul O'Lynn	(028) 9026 1228	polynn@ccea.org.uk
Malpractice/Maladministration	Erin Irvine	(028) 9026 1202	malpractice@ccea.org.uk
Agreement Trials	Laureen Henderson	(028) 9026 1200 ext 2297	lhenderson@ccea.org.uk
Charges and Payments	Finance Direct Line	(028) 9026 1235	finance@ccea.org.uk

Occupational Studies, CoPE, Vocational Qualifications, OLA and Entry Level Qualifications

Please consult the list below to identify the most appropriate person in CCEA to deal with your query.

Query	Contact	Telephone	e-mail
Publications	Distribution Team	(028) 9026 1228	cceadistribution@ccea.org.uk
Administration for: Entry Level Qualifications, OLA, Certificate of Personal Effectiveness			
Entries	Bronagh Campbell	(028) 9026 1232	entries@ccea.org.uk
Access Arrangements/ Special Consideration	Shauna Higgins/ Joann Foster	(028) 9026 1293	shiggins@ccea.org.uk jfoster@cea.org.uk
Moderation	Malcolm Corney	(028) 9026 1200 ext 2211	mcorney@ccea.org.uk
Timetable Variations	Jennifer Bradley	(028) 9026 1232	entries@ccea.org.uk
Delivery of materials for examinations	Paul O'Lynn	(028) 9026 1273	polynn@ccea.org.uk
Issue of results	Christine Nolan	(028) 9026 1262	results@ccea.org.uk
Reviews of Results	Ruth Blair	(028) 9026 1451	rblair@ccea.org.uk
Appeals	Julie McGovern	(028) 9026 1270	appealsmanager@ccea.org.uk
Issue of certificates:	Christine Nolan	(028) 9026 1262	results@ccea.org.uk
Malpractice/Maladministration	Erin Irvine	(028) 9026 1202	malpractice@ccea.org.uk
Agreement trials: Entry Level Certificate, OLA, CoPE	Laureen Henderson	(028) 9026 1223	lhenderson@ccea.org.uk
Charges and Payments	Finance Direct Line	(028) 9026 1235	finance@ccea.org.uk

Please consult the list below to identify the most appropriate person in CCEA to deal with your query.

Query	Contact	Telephone	e-mail
Administration for:			
Occupational Studies, Vocational Qualifications Visiting Subjects: Performance Skills, Preparation for Adult Life			
Entries	Bronagh Campbell	(028) 9026 1232	entriesandresults@ccea.org.uk
Access Arrangements/ Special Consideration	Shauna Higgins/ Joann Foster	(028) 9026 1293	shiggins@ccea.org.uk jfoster@cea.org.uk
Moderation	Margaret Cunningham	(028) 9026 1200 ext 2374	mcunningham@ccea.org.uk
Issue of results	Christine Nolan	(028) 9026 1262	results@ccea.org.uk
Enquiries about results	Gary Black	(028) 9026 1224	gblack@ccea.org.uk
Appeals	Julie McGovern	(028) 9026 1270	appealsmanager@ccea.org.uk
Issue of certificates:	Christine Nolan	(028) 9026 1262	results@ccea.org.uk
Charges and Payments	Finance Direct Line	(028) 9026 1235	finance@ccea.org.uk

Languages and Post Primary				
Programme Manager (028) 9026 1200 ext. 2195 Roisin Radcliffe rradcliffe@ccea.org.uk				
Specification Support Officer Joan Jennings (028) 9026 1200 ext. 2552 jjennings@ccea.org.uk				
Education Manager	Contact Details	GCE	GCSE	Other
Barbara Laffitte-Fitou	(028) 9026 1200 ext. 2255 blaffittefitou@ccea.org.uk	French German	French German	
Claire Fitzsimons	(028) 9026 1200 ext. 2325 cfitzsimons@ccea.org.uk	Spanish	Spanish	OLA Languages
Philip Cummings	(028) 9026 1200 ext. 2904 pcummings@ccea.org.uk	Irish	Gaeilge Irish	

English and Literacy				
Programme Manager (028) 9026 1200 ext 2286 Ryan McAuley rmcauley@ccea.org.uk				
Specification Support Officer Joan Jennings (028) 9026 1200 ext. 2552 jjennings@ccea.org.uk				
Education Manager	Contact Details	GCE	GCSE	Other
Olivia McNeill	(028) 9026 1200 ext. 2963 omcneill@ccea.org.uk	English Literature	English Language English Literature	

Society, Economy and Environment				
Programme Manager Jayne FitzGerald (028) 9026 1200				
Specification Support Officer Arlene Ashfield (028) 9026 1200 ext. 2291 aashfield@ccea.org.uk				
Education Manager	Contact Details	GCE	GCSE	Other
Jill Armer	(028) 9026 1200 ext. 2426 jarmer@ccea.org.uk	Business Studies Economics	Business Studies Economics Learning for Life and Work (LLW)	ELQ Learning for Life and Work
Peter Davidson	(028) 9026 1200 ext. 2993 pdavidson@ccea.org.uk	Professional Business Services Sports Science and the Active Leisure Industry	Physical Education	ELQ Physical Education
Anne Hughes	(028) 9026 1200 ahughes@ccea.org.uk	Religious Studies	Religious Studies Motor Vehicle and Road User Studies (MVRUS)	ELQ Religious Studies
Margaret McMullan	(028) 9026 1200 ext. 2285 mmcmullan@ccea.org.uk	Geography	Geography	ELQ Geography
Ann Marie Bale	(028) 9026 1200 ext. 2906 ambale@ccea.org.uk	Government and Politics History	Government and Politics History	ELQ History

Mathematics and Numeracy

Programme Manager (028) 9026 1200 ext. 2356
Noleen McGreer nmcgreer@ccea.org.uk

Specification Support Officer
Nuala Tierney (028) 9026 1200 ext. 2292
(*Maternity Leave*) ntierney@ccea.org.uk

Education Manager	Contact Details	GCE	GCSE	Other
Gavin Graham	(028) 9026 1200 ext. 2658 ggraham@ccea.org.uk		Statistics Further Mathematics	ELQ Mathematics
Joe McGurk	(028) 9026 1443 jmcgurk@ccea.org.uk	Mathematics Further Mathematics	Mathematics	

Digital				
Programme Manager		(028) 9026 1200 ext. 2170		
Michael McEnery		mmcenery@ccea.org.uk		
Specification Support Officer		(028) 9026 1200 ext. 2292		
Nuala Tierney		ntierney@ccea.org.uk		
Education Manager	Contact Details	GCE	GCSE	Other
Crea McCormick	(028) 9026 1200 ext. 2239 cmccormick@ccea.org.uk		Construction & the Built Environment Business Communication Systems	ELQ Occupational Studies Occupational Studies (L1, L2) Certificate of Personal Effectiveness (L3)
Judith Ryan	(028) 9026 1200 ext. 2133 jryan@ccea.org.uk	Technology and Design Environmental Technology	Technology and Design Engineering and Manufacturing	
Andrew Douglas	(028) 9026 1200 ext. 2342 adouglas@ccea.org.uk	Digital Technology Software Systems Development	Digital Technology	

Health and the Arts				
Acting Programme Manager (028) 9026 1200 ext. 2225 Teresa Robb trobb@ccea.org.uk				
Specification Support Officer Nola Fitzsimons (028) 9026 1200 ext. 2235 nfitzsimons@ccea.org.uk Joan Jennings (<i>for Health and Social Care, Hospitality and ELQ English</i>) (028) 9026 1200 ext. 2552 jjennings@ccea.org.uk				
Education Manager	Contact Details	GCE	GCSE	Other
Ingrid Arthurs	(028) 9026 1200 ext. 2398 iarthurs@ccea.org.uk	Moving Image Arts Journalism in the Media and Communications Industry	Moving Image Arts Journalism in the Media and Communications Industry	
Anne McGinn	(028) 9026 1200 ext. 2263 amcginn@ccea.org.uk	Art and Design History of Art	Art and Design Contemporary Crafts	ELQ Art and Design
Christine Moorhead	(028) 9026 1200 ext. 2345 cmoorhead@ccea.org.uk			Performance Skills (L1, L2) Preparation for Adult Life (L1, L2) ELQ Life Skills Special Educational Needs (SEN)
Temporary Cover - Maureen Black	mblack@ccea.org.uk			
Nicola Black (Maternity Leave)	(028) 9026 1200 ext. 2816 nblack@ccea.org.uk	Music Performing Arts	Music Drama	
Katharine Smith	kasmith@ccea.org.uk			
Dorothee Wagner	(028) 9026 1200 ext. 1414 dwagner@ccea.org.uk	Nutrition and Food Science	Food and Nutrition Child Development	ELQ Home Economics
Deborah McGuffin	(028) 9026 1200 ext. 2444 dmcguffin@ccea.org.uk	Health and Social Care SA Health and Social Care DA	Health and Social Care Hospitality	ELQ English

Science and Operational				
Programme Manager (028) 9026 1200 ext. 2609 John Trueman jtrueman@ccea.org.uk				
Specification Support Officer Nola Fitzsimons (028) 9026 1200 ext. 2235 nfitzsimons@ccea.org.uk Arlene Ashfield (<i>for Leisure, Travel and Tourism</i>) (028) 9026 1200 ext. 2291 aashfield@ccea.org.uk				
Education Manager	Contact Details	GCE	GCSE	Other
Gareth Wilson	(028) 9026 1200 ext. 2267 gwilson@ccea.org.uk	Biology	Biology DA Biology Agriculture and Land Use	
Gavin Gray	(028) 9026 1200 ext. 2270 ggray@ccea.org.uk	Physics	Physics DA Physics SA Science	ELQ Science
Elaine Lennox (Maternity Leave) Alyn McFarland	(028) 9026 1200 ext. 2320 elennox@ccea.org.uk amcfarland@ccea.org.uk	Chemistry	Chemistry DA Chemistry DA Science	
Paul Wright	(028) 9026 1200 ext. 2207 pwright@ccea.org.uk	SA Life and Health Sciences DA Life and Health Sciences	Leisure, Travel and Tourism	

Team	Direct Line Number	E-Mail address
Business Assurance (Appeals)	(028) 9026 1407	appealsmanager@ccea.org.uk
Centre Support – Compliance	(028) 9026 1293 (028) 9026 1212 (028) 9026 1425	centresupport@ccea.org.uk
Contract for Services	(028) 9026 1243 (028) 9026 1294	cfs@ccea.org.uk
Distribution	(028) 9026 1242	cceadistribution@ccea.org.uk
Distribution (Confidential)	(028) 9026 1273	confidential@ccea.org.uk
Entries, Results & Certification	(028) 9026 1262	entries@ccea.org.uk
Information Section (including Freedom of Information requests)	(028) 9026 1200	info@ccea.org.uk
Post Results/Meetings Support	(028) 9026 1451	postresults@ccea.org.uk
Special Consideration	(028) 9026 1293 (028) 9026 1212 (028) 9026 1425	specialconsideration@ccea.org.uk
Support Events Administration	(028) 9026 1401	events@ccea.org.uk

Other ways of contacting CCEA

In Writing: CCEA, Clarendon Dock, 29 Clarendon Road, Belfast BT1 3BG

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By e-mail: info@ccea.org.uk

Through CCEA's Internet Website <http://www.ccea.org.uk>.