



Rewarding Learning

ADVANCED

General Certificate of Education

2018

Centre Number

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Candidate Number

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Health and Social Care

Assessment Unit A2 9
assessing
Unit 9: Providing Services



A6H31

[A6H31]

MONDAY 11 JUNE, MORNING

TIME

2 hours.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in questions **1(d)**, **2(c)**, **2(d)** and **3(d)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's use only	
Question Number	Marks
1	
2	
3	
Total Marks	

TASK

Carry out an investigation of service provision in relation to *older people*. Your investigation should address the following:

- Explanations for the increased life expectancy of older people
- Funding services in the mixed economy
- An evaluation of care for older people by the informal sector
- A detailed understanding of the advantages and disadvantages of private sector care for older service users
- The strengths and weaknesses of care in the community for older service users
- The needs of older people and how these might be met in residential care
- Accessing services for older service users and breaking down barriers they may face
- An understanding of the roles of practitioners involved in providing care and support for older service users
- A detailed understanding of the role of the social worker in supporting carers of older people in the informal sector
- The role of the informal carer in providing care and support for older people
- How codes of practice influence health and social care practitioners

1 The elderly population in Northern Ireland is projected to increase by 74.4% between 2014 and 2039 when one in four of the population is expected to be aged 65 and over. As we know, increasing age brings with it the increased risk of illness and disability, consequently in 2015 there were almost 10,000 care packages in effect in Northern Ireland and of these 7228 were nursing home care packages provided largely by the private sector.

Source: NISRA – A profile of older people in Northern Ireland – Annual update 2015

(a) Discuss reasons for the increased life expectancy of older people in Northern Ireland.

Examiner Only	
Marks	Remark

Examiner Only	
Marks	Remark

[6]

(b) Explain two ways private nursing homes are funded.

1.

[2]

2.

[2]

(c) Using one example of each type of need, discuss how staff in a private nursing home could meet the needs of older service users.

A physical need

[3]

An intellectual need

[3]

An emotional need

[3]

Examiner Only	
Marks	Remark

A social need

[3]

Examiner Only	
Marks	Remark

(d) Discuss three advantages and three disadvantages for older service users of receiving health and social care services from the private sector.

Area with horizontal lines for writing the answer.

Examiner Only	
Marks	Remark

--	--

Blank writing area consisting of 24 horizontal lines.

[12]

Examiner Only	
Marks	Remark

2 Older people benefit from the support they receive from informal carers and from the voluntary and statutory sectors. Informal carers, often with limited support, make a particularly valuable contribution to caring for older people in their own homes and communities.

(a) Discuss how an informal carer might support an older person.

Examiner Only	
Marks	Remark

[6]

Examiner Only	
Marks	Remark

(b) Explain four ways a social worker might support informal carers who help to look after older people.

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

4. _____

_____ [2]

Examiner Only	
Marks	Remark

Examiner Only	
Marks	Remark

3 Accessing available care and support can be a challenging experience for older service users and assistance from others may be required in order to access the services needed. A wide range of professionals is involved in both organising and providing care for older service users in a variety of settings, and it is very important that all staff adhere to codes of practice in carrying out their duties to ensure that quality care is provided.

(a) Explain three ways older service users gain access to the services they require.

1. _____

_____ [2]

2. _____

_____ [2]

3. _____

_____ [2]

(b) Explain one way the barrier of geographical location to accessing services might be broken down for older service users.

_____ [2]

(c) Explain two different ways each of the following practitioners might support older service users living in their own homes.

The occupational therapist (OT)

1. _____

_____ [2]

2. _____

_____ [2]

The district nurse

1. _____

_____ [2]

2. _____

_____ [2]

Examiner Only	
Marks	Remark

THIS IS THE END OF THE QUESTION PAPER

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Unit 9: Providing Services

[A6H31]

**AVAILABLE TO CANDIDATES –
MONDAY 26 FEBRUARY 2018**

You should familiarise yourself with this task in advance of the examination.

You must **not** take this task or any associated research material into the examination with you.

A clean copy will be provided along with the question paper.

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