

GCSE



# Chief Examiner's Report Hospitality

Summer Series 2018





## Foreword

This booklet outlines the performance of candidates in all aspects of CCEA's General Certificate of Secondary Education (GCSE) in Hospitality for this series.

CCEA hopes that the Chief Examiner's and/or Principal Moderator's report(s) will be viewed as a helpful and constructive medium to further support teachers and the learning process.

This booklet forms part of the suite of support materials for the specification. Further materials are available from the specification's microsite on our website at [www.ccea.org.uk](http://www.ccea.org.uk).



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## GCSE HOSPITALITY

### Chief Examiner's Report

Very few centres entered candidates for the new specification examination in the summer of 2018. The paper in the new format was accessible to a wide range of candidates and it was encouraging to see some very good responses.

#### Assessment Unit 1      The Hospitality Industry

- Q1** A new style of questioning was applied for this question and proved to be a success as the majority of candidates were able to achieve full marks.
- Q2** (a) This question was answered well by all candidates and candidates are now confident with this type of question response.
- (b) This question was answered well by the majority of candidates who clearly understood the term catering services sector.
- Q3** (a) The majority of candidates were able to answer this question with success and achieve full marks.
- (b) Similar to the above question, it is clear that the majority of candidates have a sound knowledge and understanding of first aid procedures when treating a burn and explanations recorded by candidates allowed full marks to be achieved.
- (c) However, most candidates demonstrated difficulty in answering this question as some candidates were unable to identify and explain the legal requirements for first aid as many answers were focused on health and safety in general. This type of questioning style is new to the specification and could account for some candidates misunderstanding the question.
- Q4** (a) Most candidates did answer this question successfully but some candidates failed to achieve full marks as full explanations.
- (b) This part of the question was answered generally well although some candidates did have difficulty in identifying and recording the difference between benefits to customers and outlet.
- Q5** (a) This question was answered very well by the majority of candidates.  
Candidates did demonstrate a good knowledge of job roles for each department manager and were able to record detailed explanations allowing for most candidates to achieve full marks.
- (b) This part of the question was answered generally well although it was evident that some candidates have difficulty in distinguishing between a skill and a quality.
- Q6** This question was answered extremely well by most candidates. Candidates did demonstrate a sound knowledge and understanding of both on-job and off-job training methods. Candidates did identify key words/phrases and a detailed explanation to support keywords/phrases was recorded in reasonable detail allowing progression into Level 3 with some candidates achieving full marks as quality of written communication was highly competent.

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